

HARDWARE CARE GUIDE



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**DROYLSDEN
GLASS**

Windows & Conservatories



*Established
1982*

About

As with any equipment, to obtain complete satisfaction it is advisable to carry out basic, regular maintenance.

This booklet contains useful tips and information to help you get the best from your investment.

General

Keep your window and door locks in full working order by lubricating them every 6-12 months, using light machine oil for moving parts and petroleum jelly where indicated in the product-specific guidance.

DO NOT LUBRICATE THE LOCK CYLINDER! THIS IS ALREADY PACKED WITH SPECIAL GREASE.



Brasswork

If you've chosen brasswork finishing touches, over time, general wear and tear may cause the brasswork lacquer to peel or tarnish.

This can be refurbished by:

- Protecting surfaces around each section of brasswork
- Using paint stripper or nail polish remover, remove old lacquer
- Clean and polish your brasswork with brass polish
- Re-lacquer your brasswork with a good quality product.

Weather Seals

Products that have hand-inserted weatherseals should be treated with extra care. If weatherseals do become dislodged from their grooves whilst cleaning, immediately slide them back into position as carefully as possible.

If you're in any doubt, please don't hesitate to contact our aftercare team who will be happy to help.



Restrictors

Window restrictors limit the opening capacity of your windows to control ventilation. Window restrictors can be disengaged to allow the window to be fully opened when necessary.

Two main types of window restrictor are available:

- Standard casement restrictors
- Security restrictors

When engaged, standard casement restrictors will automatically restrict the opening capacity of a window when it is opened.

To disengage the window restrictor from the restricted position to allow full opening, close the window slightly to allow you to manually release the restrictor.

Line up the slot opening with the striker post. Then, while holding the restrictor latch, the window can be fully opened.

When you close the window in the normal way, the restrictor will automatically reengage.

Drainage

All double glazing products are designed with an in-built drainage system. Slots located within the thresholds allow any water ingress to flow to the outside.

These slots must remain unblocked to ensure that the drainage system is in continuous working order.

Be sure to keep in-built drainage systems free from blockage, by periodically clearing the drainage slots and flushing through with water to check they're working correctly.



▲ Handles

Please avoid any excessive loads on your locking mechanisms to retain an efficient mechanism for as long as possible. It's also crucial to operate handles in the direction indicated in the product manual or by your installer, to prevent damage to the operating mechanism.

For espagnolette handles, clean and lightly oil moving parts at least once a year. This will help to keep the mechanism functioning smoothly.



◀ Locks

Prevent damage to your new door frames and locks by avoiding the use of drills, forcing keys into locks, and closing doors when bolts are pre-locked. Also remember do not lubricate lock cylinders as they are already packed with special grease.

Any pivot points should be oiled with one drop per pivot point. Remember to wipe away any excess oil.

To ensure continuously high levels of performance, all friction hinges should be periodically lubricated. The pivots, sliding shoe, and tracks should also be kept lubricated and free from dirt and debris.

Espagnolette locking mechanisms should also be lubricated as required. Again, keep the sliding mechanism free from dirt and debris and use light machine oil to lubricate each slot.

The slots within the keeps of the window frame should be lubricated with petroleum jelly as required.